



## **The Lake Havasu City Veterans Court Resource Team**

# **RESOURCE GUIDE**

**The Resource Team is tasked with determining and locating the services needed by veterans in order to help them fulfill their obligations to the Lake Havasu City Veterans Court. These services include but are not limited to:**

- **CAREGIVING**
- **CLOTHING**
- **COUNSELING**
- **COMMUNITY SERVICE**
- **CRISIS MANAGEMENT**
- **DOMESTIC VIOLENCE**
- **DUI SCREENING**
- **EMPLOYMENT**
- **FINANCIAL**
- **FOOD**
- **FURNITURE, HOUSEHOLD GOODS**
- **GRIEF SUPPORT**
- **HOUSING / REHAB**
- **LEGAL**
- **MOBILITY EQUIPMENT**
- **TRANSPORTATION**
- **VA CLAIMS**

**LAKE HAVASU CITY VETERANS COURT**  
**Judge Mitchell Kalauli, Presiding**  
**2001 College Drive**  
**Lake Havasu City, AZ**

*This is a community-based effort in support of Lake Havasu City's service members, veterans, and their families, in partnership with the Arizona Department of Veterans' Services and the Arizona Coalition for Military Families*

*Arizona Department of Veterans' Services logo used with permission*



## CONTACTS

This Resource Guide is updated by the Lake Havasu City Veterans Court Resource Team.

If you have any questions about the services available for veterans, please contact any of the following:

### American Legion Post 81:

Jack Van Matre	<a href="mailto:jvanmatre@npgcable.com">jvanmatre@npgcable.com</a>	928-855-2552
Jill Racheal	<a href="mailto:jsricheal@npgcable.com">jsricheal@npgcable.com</a>	928-855-2552

### DAV Chapter 27:

Bud Watts	<a href="mailto:bdwtz@aim.com">bdwtz@aim.com</a>	661-993-8782
Jack Howe	<a href="mailto:h1881s@yahoo.com">h1881s@yahoo.com</a>	928-208-0802

### Marine Corps League Det, 757:

Kim McCoy	<a href="mailto:grunt51@npgcable.com">grunt51@npgcable.com</a>	928-846-6675
Frank Blain	<a href="mailto:fmblain@frontiernet.net">fmblain@frontiernet.net</a>	928-505-8674
Russ Mascari	<a href="mailto:russmascari@gmail.com">russmascari@gmail.com</a>	928-302-1246

### VFW Post 9401:

Joan McDermott	<a href="mailto:mcdermott.joan@gmail.com">mcdermott.joan@gmail.com</a>	928-230-4931
Stan Wilkinson	<a href="mailto:stan37@frontier.com">stan37@frontier.com</a>	928-208-7106

*This Guide is updated as needed. Because changes in personnel and services change frequently, the Guide is not printed, but electronically shared with individuals and groups that provide services to veterans.*

*If you would like your organization to be included in this Resource Guide as a service provider, or if you have any additions or corrections to the Resource Guide, contact Judy Lacey at 928-855-8470 or [judylaceylhc@gmail.com](mailto:judylaceylhc@gmail.com).*

# Lake Havasu City Veterans Court Resource Team

## RESOURCE GUIDE

*(See Directory of Service Providers for details on listed groups, and for contact info)*

### **BENEFITS**

American Legion Post 81  
Arizona Department of Veterans' Services  
DAV Chapter 27  
Marine Corps League Det. 757  
Northern Arizona Veterans Resource Center  
Vet Center, Lake Havasu City  
Veterans Angels  
Veterans United Arizona  
VFW Post 9401  
Vietnam Veterans of America Chapter 975, Mohave County

### **CAREGIVING SERVICES/RESPITE**

A Helping Hand  
Abrui Care  
Accent Care  
Alternate Solutions Caregiver Specialists, Llc  
At Your Service Home Care  
Beacon of Hope Hospice  
Caring Presence  
Comfort Keepers  
Flower's Caregiving Services  
Guardian Angel's Home Care  
Hospice of Havasu  
Interagency  
New Horizons Center  
Private Alternative Care  
Seniors Helping Seniors  
Veterans Angels

### **CLOTHING**

Calvary's Closet  
Goodwill  
Marine Corps League Det. 757  
St. Vincent De Paul  
Salvation Army  
Veterans Thrift  
Veterans United Arizona  
VFW Post 8401

### **DOMESTIC VIOLENCE**

Colorado Regional Center

Haven Family Resource Center  
Sally's Place  
WestCare Arizona Safehouse

**DUI SCREENING**

WestCare Arizona

**EDUCATIONAL**

Mohave Community College

**EMPLOYMENT**

Department of Economic Security (DES)  
Goodwill  
Mohave County Community Services  
New Horizons Center  
Northern Arizona VA Health Care System  
One-Stop Career Center  
Veterans Resource Center

**FINANCIAL**

American Legion Post 81  
American Legion Post 81 Auxiliary  
DAV Chapter 27  
Interagency (utility bills)  
LHC Military Moms  
Marine Corps League Det. 757  
Salvation Army  
Veterans Resource Center  
Veterans United Arizona  
VFW Post 9401

**FOOD**

Grace Episcopal Church  
Interagency Council  
Lady of the Lake Catholic Church  
Lakeview Church  
Marine Corps League  
Meals on Wheels  
St. Vincent De Paul  
Salvation Army  
Veterans United Arizona

**FUNERAL ASSISTANCE**

Lake Havasu Mortuary & Crematory  
Lietz-Fraze Funeral Home

**FURNITURE – HOUSEHOLD GOODS**

Goodwill  
St. Vincent de Paul's  
Salvation Army  
Veterans Thrift

## **GRIEF SUPPORT/COUNSELING**

American Legion Post 81 Chaplain  
Beacon of Hope Hospice  
Hospice of Havasu  
Marine Corps League Det 757 Chaplain  
Mohave Community Services  
Salvation Army  
Southwest Behavioral  
Survivors LHC (suicide)  
VFW Post 9401 Chaplain  
Vietnam Veterans of America Chapter 975 Chaplain

## **HEALTHCARE**

Northern Arizona VA Health Care System

## **HOUSING / HOUSING REHAB**

Mohave County Housing Authority (also Rehab)  
Mohave County Community Services Department  
Anacapa Apartments  
Becket House  
Briarwood  
Green Cactus Project (also Rehab)  
Havasu Hills  
Lake View  
Mohave County Community Services (also Rehab)  
New Horizons  
Salvation Army  
Veterans Resource Center (first & last, security deposit)

### Low-Cost Motels:

Economy Inn (Acoma & Swanson)  
Havasu Inn  
Traveler's Inn – Birch Square  
Island Inn  
Motel 6 - Lakeside  
Knight's Inn (Lake Place Inn)

### Low-Cost Apartment Rentals:

Londonderry Realty

## **LABOR**

Havasu Classics Car Club  
Hilltop Community Church

## **LEGAL**

Community Legal Services, Inc.  
Interagency

## **MENTAL HEALTH / COUNSELING**

Alzheimer's/Dementia Connection of Havasu  
Jan Williams, M.S.L.P.C.  
Mohave Mental Health Clinic  
NAZCARE  
Salvation Army  
Southwest Behavioral Health Services  
Survivors LHC  
VA Clinics  
Vet Center  
Veterans Resource Center

## **MOBILITY EQUIPMENT**

Veterans Thrift

## **TRANSPORTATION**

Angel Wheels to Healing  
DAV Transportation to Prescott and Phoenix VA Hospitals  
HAT  
Veterans Airlift Command

## **YOUTH SERVICES**

American Legion Post 81  
Interagency

## **OTHER RESOURCES**

Green Cactus Project  
Home Depot  
Lowe's  
Social Security Benefit for Veterans  
Veterans Stand Down  
WACOG

## DIRECTORY OF SERVICE PROVIDERS

### **A HELPING HAND**

928-208-5167

Non-medical in home care provider for seniors and disabled adults.

Services: personal care, medication reminders, meal preparation, light housekeeping, companionship care, escorted transportation and shopping trips (locally).

### **ABRUI CARE**

877-454-9717

Home care services in LHC, but no local office

### **ACCENT CARE**

928-753-2462

888-830-3165

Home care services in LHC, but no local office

### **ALTERNATE SOLUTIONS CAREGIVER SPECIALISTS, LLC**

928-230-9811

Personal, home and companion care, cleaning, errands, appointments and more.

### **ALZHEIMER'S/DEMENTIA CONNECTION OF HAVASU**

928-855-6000

c/o Community Presbyterian Church

3450 Chemehuevi Blvd., Lake Havasu City AZ 86406

[adconnectionofhavasus@gmail.com](mailto:adconnectionofhavasus@gmail.com)

Provides education, resources, and support to individuals, loved ones, caregivers, and professionals affected by Alzheimer's or dementia. Dedicated volunteers facilitate support groups and roundtable discussions. Offers coping skills. Resource information for medical referrals, assisted living, and home health-care organizations.

### **AMERICAN LEGION POST 81**

928-855-2552

181 Paseo Del Sol, Lake Havasu City, AZ 86403

Jack Van Matre 928-706-5011 [jvanmatre@npgcable.com](mailto:jvanmatre@npgcable.com)

Provides assistance to veterans in need. Veterans Service Officers help with VA benefits

### **ANGEL WHEELS TO HEALING (ANGEL BUS)**

Admin. Phone: 757-333-0084

4620 Haygood Road, Ste. 1, Virginia Beach, VA 23455

Patients Needing Help Call 1-800-768-0238

Request help form on website

<http://www.angelwheels.org/passengers/qualifying-for-angel-bus>

Provides charitable ground transportation to patients in need.

To qualify for assistance by Angel Bus® passengers must:

1. Have financial need for assistance
2. Be medically cleared to travel
3. Be ambulatory and able to get in and out of a vehicle with little or no assistance
4. Not require medical care en route.
5. Not have a communicable disease

Angel Bus passengers may be of any age, whether a child requiring access to medical treatment in another area of the country or an adult requiring travel for specialized treatment at a distant location.

Angel Bus utilizes the following resources for assisting patients:

- Gas Cards (We will often provide gas cards to help offset fuel cost for patients)
- Commercial ground transportation (AMTRAK, Greyhound, Trailways, etc.)
- Volunteer drivers (We currently have approximately 90 drivers throughout the continental US)

### **ARIZONA ATTORNEY GENERAL**

800-352-8431

[www.azag.gov](http://www.azag.gov)

### **ARIZONA DEPARTMENT OF VETERANS' SERVICES**

The Arizona Department of Veterans Services assists Arizona veterans and their dependents in receiving all their federal and state benefits, and delivers quality services at our Arizona State Veteran Home located in Phoenix and our Southern Arizona Veterans Memorial Cemetery in Sierra Vista.

#### **VA Benefit Counselors:**

##### **Lake Havasu City**

Phone: (928)505-4616 or 1-800-852- 8387

Fax: (928)505-4622

E-mail: [aporome@azdvs.gov](mailto:aporome@azdvs.gov)

Aisha Porome 2160 McCulloch Blvd. N., Suite 105 Lake Havasu City, AZ 86403

##### **Kingman**

Phone: (928)718-7621 or 1-800-852:8387

Fax: (928)753-6746

E-mail: [mdoyle@azdvs.gov](mailto:mdoyle@azdvs.gov)

Mark E. Doyle 2301 Harrison St. Kingman, AZ 86401

Kingman Area Employment Service

Vet Rep: Connie Hall (928)753-4333

##### **Bullhead City**

Phone: (928)763-9401 or 1-800-852-8387

Fax: (928)763-9424

E-mail: [khewett@azdvs.gov](mailto:khewett@azdvs.gov)

2249 Clearwater Drive, Suite A Bullhead City, AZ 86442

Ken Hewett

### **AT YOUR SERVICE HOME CARE & MEDICAL SUPPLY (ROSE OF SHARON)**

928-855-8655 / 928-846-3512

2125 N McCulloch Blvd #B, Lake Havasu City, AZ



Hospital discharge assistance, customized care, outpatient services, hospital bed rental, child care, personal assistance, errands & appointments, meal preparation, transportation to appointments, new mom care, companionship, light housekeeping

**BEACON OF HOPE HOSPICE**

928-854-4200

599 N Lake Havasu Ave, Unit B 106, Lake Havasu City, AZ

Provides services to patients in their homes, nursing homes, or assisted living facilities. We also provide a period of respite for the family. All services related to a terminal illness are covered fully by Medicare & Medicaid, and most insurances.

Skilled nursing, nurse practitioner, specialty palliative care physician management, home health aides, social work services, spiritual care, nutritional counseling, bereavement counselor services, speech, occupational and physical therapies, volunteer support services, in home hospice care, respite care, inpatient care, continuous home care, and "crisis care"

**CALVARY'S CLOSET**

928-230-3113

2265 Swanson Ave. #B, Lake Havasu City, AZ 86403

Every Tuesday 2 p.m. – 6 p.m.

Second Saturday 10 a.m. – 4 p.m.

Program of Calvary Baptist Church. New and used men's clothes, women's clothes, children's and teen's clothes, business professional clothes, and shoes. No proof of need is required.

**CARING PRESENCE**

866-771-0701 / 928-854-7878

[info@caringpresence.com](mailto:info@caringpresence.com)

1024 Willow Creek Road, Suite B, Prescott, AZ 86301

Light housekeeping, meals, Alzheimer's Patient Care, transportation, respite care, personal care, grocery shopping, house sitting, child care.

**COLORADO RIVER REGIONAL CRISIS SERVICES (Parker Domestic Violence Shelter)**

928-669-0107

888-499-0911

1301 S Joshua Ave, Parker, AZ 85344

Provides a safe and confidential shelter, meals, daily essentials and 24/7 personal advocacy for women and their children in crisis. Families will receive one-on-one advocacy, support, safety planning, education, help and housing, employment and other community resources.

**COMFORT KEEPERS**

928-855-0005 or 866-757-0005

lakehavasuz@comfortkeepers.com

www.comfortkeepers.com

387 Lake Havasu Ave S, Ste 102, Lake Havasu City, AZ

In-Home Services: Companionship, Meal Preparation, Incidental Transportation, Light Housekeeping, Grocery Shopping, 24-Hour Care Available, Emergency Monitoring, Bathing & Grooming, Mobility, Transferring & Positioning, Incontinence Care, Medication Reminders, Feeding, Oral Hygiene. Respite Care, Alzheimer's/Dementia Care. Free In-Home Consultation.

**COMMUNITY LEGAL SERVICES, INC.**

Mohave/La Paz Counties

1720 E. Beverly Ave, Suite A, Kingman, AZ 86409

928-681-1177

800-255-9031

Provides high-quality legal advice, assistance and/or direct representation in certain civil matters to indigent and low-income individuals and families.

Community Legal Services serves families, individuals, the disabled, and those suffering from mental illness.

Offers self-help measures, including clinics, workshops, and Community Outreach and Education programs (C.O.R.E.)

### **DAV Chapter 27**

2001 College Drive, Lake Havasu City, AZ 86403 (Mohave County building)

928-855-0356

Bud Watts, Commander – 661-993-8782 [BDWTZ@aim.com](mailto:BDWTZ@aim.com)

Jack Howe, Sr. Vice Commander 928-208-0802 [h1881s@yahoo.com](mailto:h1881s@yahoo.com)

Two Veterans Service Officers assist with VA claims.

### **DAV Vans provide transportation to Prescott and Phoenix VA Hospitals**

928-855-0356 (from 9:30 a.m. to 1 p.m.)

DAV vans travel to Phoenix Mondays, Wednesdays, and Fridays and to Prescott on Tuesdays, Wednesdays, and Thursdays. Vans leave at 4 a.m.

### **DEPARTMENT OF ECONOMIC SECURITY (DES)**

928-854-0300

228 London Bridge Rd., Lake Havasu City

Arizona Veterans Employment Advocate: Johnny Valdez. In Havasu on Wednesdays: 928-854-0350. (Bullhead 928-763-4154)

Connie Hall [chall3@azdes.gov](mailto:chall3@azdes.gov)

- Provides Short Term Crisis Services (STCS): The STCS program provides temporary assistance to low income households experiencing an emergency situation.
- Child Support Enforcement
- Child Protective Services 928-854-0315; to make a report 888-767-2445
- Adult Protective Services 928-854-0340; to make a report 877-767-2385
- Food program 928-965-0300
- Unemployment benefits
- Social Security Disability
- Job services 928-854-0350
- Job program 928-854-0310
- Vocational Rehabilitation Services 928-854-0377
- Helps older workers (50+ years old) connect to employment, identify volunteer opportunities, and find education and training programs and services
- Medicare Saving Programs 928-854-0300 (QMB pays for Part B premium, coinsurance and deductibles; SLMB pays Part B premium)
- Arizona Health Care Cost Containment System (AHCCCS) 928-854-0300. Medicaid programs.

Services Directory:

[https://www.azdes.gov/uploadedFiles/Main\\_Landing\\_Pages/DES\\_Services\\_Directory\\_2014.pdf](https://www.azdes.gov/uploadedFiles/Main_Landing_Pages/DES_Services_Directory_2014.pdf)

**DOMESTIC VIOLENCE National Hotline:** 800-700-7233

**GOODWILL INDUSTRIES OF NORTHERN ARIZONA**

928-302-3631, press 3

1990 McCulloch Blvd., Lake Havasu City

Goodwill offers vouchers for clothing and basic household needs, clothing for employment interviews and/or newly hired needing clothing, help with resumes, interviews, computer classes, work readiness classes, job boards, the use of computers, phone, fax, scanner and copier. Everything is free.

### **Job Connection**

Goodwill stores and donation centers generate revenue that helps fund mission services and provide job training, employment, and other vital services. Goodwill is dedicated to providing the opportunity to achieve personal and economic independence. Their comprehensive programs and services help clients, especially the disabled, to develop the self-confidence, training, experience, and assistance in securing vital services to become job ready and employable in today's competitive labor market.

The Job Connection®, Goodwill's One Stop Career Resource Center, provides General Equivalent Diploma (GED) preparation through distance learning. They can help find financial assistance to pay for the GED examination and provide assistance applying for college financial aid. They help clients determine their career paths and find jobs that are a good fit. They teach clients how to conduct a job search, develop a resume, fill out applications, succeed in interviews, and keep, and even advance in, their job.

**Good Samaritan Connection** can provide immediate family emergency assistance through access to essential clothing household goods, and sack lunches. Vouchers for clothing and/or household goods are provided upon referral from community partners and are based on need. There are no fees for these services.

### **GRACE EPISCOPAL CHURCH**

928-855-2525

111 Bunker Drive, Lake Havasu City

Food bank Monday through Friday from 7:30 a.m. to 2 p.m.

Contact: Al Garner (Tuesday and Wednesday to receive calls)

### **GREEN CACTUS PROJECT - DESERT RURAL VETERANS**

702 299-1183

<http://www.amceoinc.org>

[gcaetus@amceoinc.org](mailto:gcaetus@amceoinc.org) Email: [amceoinc@embarqmail.com](mailto:amceoinc@embarqmail.com)

<http://makeadifferenceday.com/>

1685 West Casino Drive Box 29534, Laughlin, Nevada 89029

AMCEO Inc., Aquarius Casino Resort Laughlin, Nevada, and Home Depot Stores, Bullhead City, Kingman and Lake Havasu, Arizona work together to help provide free of charge home repairs and modifications for very low income seniors and disabled veteran mobile homeowners in the Tri State area.

Green Cactus Project and its community partners will be combining their resources to help less fortunate rural veterans mobile homeowners in the desert communities of Mohave County, Arizona and Southern, Nevada.

AMCEO Inc. takes online and written applications for the Green Cactus Project 2014. Applications accepted only for homes that require minor repairs and upgrades. AMCEO Inc. does not remodel homes to bring them up to code or that require major modifications. To be considered, please provide the following:

- 1) Form DD 214 or written evidence of honorable military service.
- 2) Documents to verify low income such as Social Security, Disability payments
- 3) Evidence of full time residency in rural desert communities of:
  - a. Mohave County, Arizona
  - b. Southern Nevada

- c. Needles, California
- 4) Document that applicant is the owner of:
  - a. Single or double wide mobile home
  - b. Manufactured home
  - c. Single family dwelling
- 5) Housing unit is on its own lot
- 6) Housing unit is repairable.
- 7) Primary services are:
  - a. Apply thermal roof coating
  - b. Repair water damaged floors
  - c. Replace small appliances
  - d. Apply thermal film on windows for privacy & temperature control
  - e. Other minor repairs and services as grant funding allows.

**GUARDIAN ANGELS HOME CARE (Assisted Living Facility)**

928-855-1133

190 Riviera Drive, Lake Havasu City, AZ 86403

Companion care, escorted transportation, personalized care, respite care, light housekeeping, meal planning and preparation, hospice support

**HAT (Havasu Area Transit—Seniors on the Move)**

928-453-7600

900 London Bridge Road, Lake Havasu City, AZ

Curb-to-curb service for seniors and disabled. Vouchers available.

**HAVEN FAMILY RESOURCE CENTER**

(Havasu Abuse Victims Education Network)

928-505-3153

2175 McCulloch Blvd. No., Lake Havasu City, AZ

HAVEN serves victims of crimes against children, domestic violence, sexual assault, elder abuse, and other cases as requested by partnering agencies. HAVEN Family Resource Center works in alliance with other agencies to reduce the trauma to victims of crime and increase the success of prosecution. Our service area includes Mohave County, La Paz County as well as the surrounding reservations. HAVEN Family Resource Center has been providing services to victims of abuse since 2001. Our many services include Forensic Interviews, Forensic Exams, Case Management, Counseling, Child Abuse Prevention Education, Positive Parenting and the Food 4 Kidz Program.

**HILLTOP COMMUNITY CHURCH**

928-855-2404

3180 No. McCulloch Blvd., Lake Havasu City, AZ

Contact: Julie Nunemacher

[julie@hilltoplhc.com](mailto:julie@hilltoplhc.com)

Hilltop members often take on projects to help veterans and active duty, such as assisting a young mother with children whose husband is deployed. They also have members who are willing to help the young mother by fixing things around the house or babysitting.

**HOME DEPOT:**

(928) 764-5111

The Centre Blvd, Lake Havasu City, AZ

They will donate building materials and have employees who will do volunteer work for vets.

## **HOMES FOR HEROES**

Homes for Heroes® is a company that affiliates with real estate-related service providers who offer substantial rebates and discounts to the Heroes who serve our nation and its communities every day. Our Heroes include military personnel, firefighters, law enforcement officers and others who make our communities a better place to live.

This program was created after the tragic events of 9/11 as a “Thank you” to the men and women who have given so much. Heroes across the country register on our website every day looking for the savings. We match them with Homes for Heroes® Affiliates in their area. Homes for Heroes® is now expanding its discounts beyond the home buying and selling process with our Friends of Heroes® program.

- The Hero receives a 25% rebate, at closing, from the real estate Affiliate's company's gross commission.
- Discounted lending fees charged by Homes for Heroes® lender affiliates.
- Title Closing Fee discounts where allowed by law.
- Other Real Estate Related Discounts available in some States.

### **Keller-Williams Arizona Living Realty**

1990 McCulloch Blvd N #109  
Lake Havasu City, AZ  
(928) 453-6111  
Chad Nelson

## **HOSPICE OF HAVASU**

928-453-2111  
365 S. Lake Havasu Ave., Lake Havasu City, AZ  
Other locations in Ft. Mohave/Bullhead City; Parker/Quartzsite  
Polidori House, 1970 Bahama Ave., 928-453-2111

Hospice of Havasu is a not-for-profit, patient-centered team of professionals and volunteers, who serve the physical, emotional, and spiritual needs of the incurably ill, their families and friends in our communities. All services related to a terminal illness are covered fully by Medicare and Medicaid and most insurances.

Transitions: Non-Medical Case Management program that provides referrals to resources to those in our community facing a life-limiting illness, but are not ready for help from Hospice.

Resale Store: 232 London Bridge Rd. [928-855-5551](tel:928-855-5551)  
grief support groups and caregiver support groups

## **HOUSING:**

### ***SENIOR HOUSING, INCOME QUALIFYING:***

#### **Anacapa Apartments**

1206 Anacapa Drive, Lake Havasu City  
928-855-8808  
Any age

#### **Becket House**

Cashmere Drive, Lake Havasu City  
928-955-4743  
62+ and disabled

**Briarwood**

2080 Moyo Drive, Lake Havasu City  
928-855-1447  
62+

**Havasus Hills**

865 Cashmere Drive, Lake Havasu City  
928-855-4743  
62+

**Lake View Villas** (was Casa del Laga)

3140 Kearsage Drive, Lake Havasu City  
928-855-5180  
Any age

**New Horizons**

2045 Moyo Drive, Lake Havasu City  
928-855-9392

***LOW-COST MOTELS IN HAVASU:***

(Prices frequently change)

**Economy Inn (at Swanson)**

41 Acoma Blvd S., Lake Havasu City, AZ 86403  
Reggie Bhakta, Mgr. - 928-855-4023  
\$39.99 - \$200/wk

\$200/wk is a special rate for Interagency, PD, and other agencies. They extend the special rate to veterans organizations.

**Havasus Inn Motel**

928-855-2311  
2035 W. Acoma Blvd., Lake Havasu City, AZ 96403  
Harry Patel, Manager  
\$49

**Island Inn**

1300 McCulloch Blvd, Lake Havasu, AZ  
800 243-9955  
\$40.50

**Knight's Inn (Lake Place Inn)**

31 Wing Loop, Lake Havasu, AZ 86403  
(800) 258-8558 (928)855-2146  
\$36.99 Pool

**Motel 6 - Lakeside**

111 London Bridge Road, Lake Havasu, AZ 86403  
(928) 855-3200  
\$39.99

Traveler's Inn – Birch Square  
2176 Birch Square, Lake Havasu, Arizona 86403  
(928) 855-5566  
\$39.99 – 53.95

**INTERAGENCY COUNCIL**

(928) 453-5800  
1940 Mesquite Ave, Lake Havasu City, AZ 86403  
Crisis Line: 928-855-8877  
Michael Eigenbrodt, President/CEO  
Contact: Kim Anderson, Director of Advocacy Services  
928-453-5800 ext 268  
kanderson@[lhcinteragency.org](mailto:kanderson@lhcinteragency.org)

- Community Food Bank open 10 a.m. to 2 p.m., Monday, Wednesday, and Friday  
Call 928-453-5800, Ext 221, Linda Scoggins, Food Bank Director, for more information
- Child and family resources
- Crisis Intervention
- Domestic violence counseling
- Substance Abuse Program
- Financial resources, financial classes
- Sally's Place domestic violence residential program
- Big Brothers, Big Sisters program
- Community Legal Services provides attorneys for free legal assistance in civil matters to income qualified applicants. Interagency has a legal advocate available for income and program qualified clients.
- Transition Housing provides a safe environment for single parents and their children who are homeless. Residents are permitted to stay until they are ready for independent living. While housed, the resident must be employed and/or attend school and must take part in the free counseling services of the Interagency.

**JAN WILLIAMS, M.S.L.P.C.**

928-505-1550  
Licensed Professional Counselor  
276 S. Lake Havasu Ave., Suite C-32, Lake Havasu City, AZ 86403.  
[janwilliamsipc@frontiernet.net](mailto:janwilliamsipc@frontiernet.net)  
[www.Janwilliamscounseling.com](http://www.Janwilliamscounseling.com)

Specializes in trauma and complex trauma disorders.  
Pro bono counseling for veterans on first-come basis.  
No walk-ins. Veteran contact via phone, not email.

**LADY OF THE LAKE CATHOLIC CHURCH**

928-855-2685  
1975 Daytona Drive  
Soup kitchen available Tuesday, Thursday and Saturday  
Tuesday/Thursday: 4:30 p.m. to 5:30 p.m.  
Saturday: 10:30 a.m. to noon

**LAKE HAVASU CITY MILITARY MOMS**

P.O. Box 2771, Lake Havasu City, AZ 86405  
Judy Lacey 928-855-8470 [judylaceylhc@gmail.com](mailto:judylaceylhc@gmail.com)

[www.lhcmilitarymoms.org](http://www.lhcmilitarymoms.org) / <https://www.facebook.com/LakeHavasuCityMilitaryMoms>

Pays utility bills, rent, etc.

**LAKE HAVASU MORTUARY & CREMATORY**

928-854-3100

2225 North Kiowa Blvd., Lake Havasu City

**LAKEVIEW CHURCH**

855-1942

1699 W Acoma Blvd, Lake Havasu City

Spaghetti Dinner: Wed 5:00-7:00pm

**LIETZ-FRAZE FUNERAL HOME**

(928) 855-4949

21 Riviera Blvd, Lake Havasu City, AZ 86403

Exclusive provider under the Veterans & Family Memorial Care program.

**LONDONDERRY REALTY**

928-855-1422 (Rental Dept)

45 Capri Blvd, Lake Havasu City, AZ 86403

Apartments as low as \$450/mo.

**LOWE'S**

(928) 764-2120

4000 Highway 95 N, Lake Havasu City, AZ 86404

They will donate building materials and have employees who will do volunteer work for vets.

**MARINE CORPS LEAGUE DET. 757**

P.O. Box 311, Lake Havasu City, AZ 6405-0311

Russ Mascari 928-302-1246 [russmascari@gmail.com](mailto:russmascari@gmail.com)

Frank Blain 928-505-8674 [fmblain@frontiernet.net](mailto:fmblain@frontiernet.net)

<http://www.mcllakehavasu.org> / <https://www.facebook.com/mcllhcdetachment757>

**MEALS ON WHEELS**

928-453-0715

LHC Senior Center

450 Acoma Blvd S, Lake Havasu City, AZ

Over 60 free; under 60 \$5.00

**MOHAVE COMMUNITY COLLEGE**

928-855-7812

1977 W Acoma Blvd, Lake Havasu City, AZ 86403

Help for all veterans, not just returning ones.

Mike Hodgkin works with the Dept, of Labor; is onsite at MCC every Tuesday to provide veterans' counseling.

Two types of college funding for veterans: Post 9/11 GI Bill and the original bill known as the GI Bill Chapter 30.

The Post 9/11 Bill pays tuition to any certified college or university in the state. It also offers a monthly income that varies and funding for housing, based on the ZIP code or area where a veteran lives. With



the Post 9/11 Bill, some veterans could receive as much as \$1,800 a month.

The original GI Bill pays for school and typically pays about \$1,321 a month, as long as the vet is enrolled full-time. Part-time student-vets are still eligible, but usually get only about half of that amount.

MCC strong in medical field.

Hodgkin also counsels for emotional issues after service and helps create a case plan to get them appropriate counseling.

### **MOHAVE COUNTY COMMUNITY SERVICES**

928-453-0710

2001 College Drive, Lake Havasu City, AZ

Lauren Farshler [lauren.farshler@mohavecounty.us](mailto:lauren.farshler@mohavecounty.us)

Barbara Blythe, Grants Coordination Specialist, Kingman

928-753-0723

Cell 928-303-9419

Fax 928-718-4963

[Barbara.Blythe@mohavecounty.us](mailto:Barbara.Blythe@mohavecounty.us)

1. Outreach/intake, orientation
2. Assessment of skill level, needs, etc.
3. Job search/placement
4. Labor market information
5. Performance information on training providers
6. Information on local performance
7. Information on support services
8. Eligibility
9. Information on filing Unemployment Insurance claims
10. Assistance with Welfare-to-Work and financial aid information
11. Follow-up services
12. Comprehensive and diagnostic assessments
13. Development of Individual Employment Plan
14. Group counseling
15. Individual counseling and career planning
16. Case management for training services
17. Pre-employment skills training

Mohave County Community Services (MCCS) administers Owner-Occupied Housing Rehabilitation Programs for all supervisorial districts in Mohave County. Applications are available at the following locations, Monday thru Friday 8am-5pm\*\*:

- 700 West Beale Street, Kingman
- 2001 College Drive, Ste 122, Lake Havasu City
- 720 Hancock Road, Bullhead City

The goals of the programs are to alleviate immediate health and safety issues in the home, including code violations, weatherization/energy efficiency, and accommodations for accessibility. The following priority populations will have a preference:

- Veterans
- Elderly
- Disabled
- Families with children under 18.

Typical repairs may include, but not limited to, water heaters, heating and cooling, roofing, septic systems, plumbing and electrical repairs, disability accommodations, weatherization, and energy efficiency retrofits.

Each program has separate income limits, limits of assistance, and lien requirements.

**Moderate Rehab:** Maximum assistance is \$50,000. Amount of assistance is based on need and funding availability. This assistance is in the form of a deferred forgivable loan at 0% interest, with a 5/10/15 year recapture period. A lien is placed on the property until such time period is over. The loan is forgiven so long as the owner does not sell/transfer the property within the lien period.

### **MOHAVE COUNTY HOUSING AUTHORITY**

See also: One Stop Career Center

A rental assistance program for homeless vets in Mohave County. HUD issues grants to the county to fund the VA Supportive Housing, or VASH program. It covers the cost of rental assistance in the private rental market to house 25 homeless vets.

Vets must be willing to participate in case management services, live clean and sober lives, and attend alcohol and drug counseling if needed. Rental vouchers are provided as long as the VA reports the vets are in compliance.

Mohave County previously served homeless vets through its Homelessness Prevention Rapid Rehousing (HPRR) program. That program no longer exists.

HUD VASH contact info:

Lake Havasu: Gail Worcester, 928-453-0710

Kingman: Jeremiah Jensen, 928-692-0080, ext. 6843, [jeremiah.jensen@va.gov](mailto:jeremiah.jensen@va.gov) or Jennifer Burch, 928-753-0723, [jennifer.burch@mohavecounty.us](mailto:jennifer.burch@mohavecounty.us)

Bullhead: Jennifer Harper, 928-758-0702.

### **MOHAVE COUNTY MENTAL HEALTH CLINIC**

928-855-3432

2187 Swanson Ave., Lake Havasu City, AZ

Nathan Rosato, LMSW

HCHV Social Worker

### **NAZCARE**

(928) 758-7759

2636 Highway 95 # 20. Bullhead City, AZ 86442

Northern Arizona Consumers Advancing Recovery by Empowerment, has implemented a holistic approach to recovery and wellness by addressing the whole person in mind, body and spirit. They provide services in Wellness Planning with a Wellness Coach to assist you on your journey to better wellness. Peer Whole Health promotes better health in small, realistic achievements that make a huge difference for you as you select and embrace better emotional health as a result. They provide opportunities for physical activity, recreation and exercise. Funding is provided through Cenpatico, Northern Arizona Regional Behavioral Health Authority (NARBHA) and the Arizona Department of Behavioral Health Services (ADBHS).

NAZCARE facilities in Bullhead and Kingman:

**F.R.I.E.N.D.S. Wellness Center (Bullhead City)**

1610 Riverview Dr. #9 Bullhead City, AZ 86442 (928) 758-3665

*Friends Recovering In Empowerment, Needs, and Discovering Support* Wellness Center serves adults and their families with mental, co-occurring and substance use issues to promote recovery and wellness. F.R.I.E.N.D.S. is a community-based center meeting the community's needs and providing. Services provided include: recovery support services, individual support, support groups, recreation, arts/crafts, community integrate and wellness programs like: diet/nutrition, peer whole health, wellness checks, and Wellness in Action. And many community integration project like our relationship with Silverlake Assisted Living Center and always seeking more partnerships in Bullhead City and Laughlin. F.R.I.E.N.D.S. is a collaborative partner with Mohave Mental Health Clinic (MMHC) and Southwest Behavioral Health.

Funding through NARBHA

**New Directions Wellness Center (Kingman)**

928-753-1213

4550 N Bank St., Suite A

Kingman, AZ 86409

New Directions opened in 2004 in Kingman and began a steady growth to become one of NAZCARE's largest centers. It serves adults and their families with mental, co-occurring and substance use issues to promote recovery and wellness. New Directions is a community-based center meeting the community's needs. Services provided include: recovery support services, individual support, support groups, recreation, arts/crafts, community integrate and wellness programs like: diet/nutrition, peer whole health, wellness checks, and Wellness in Action and is a wonderful community partner and always looking for ways to contribute to the Kingman community. New Directions has collaborative partnerships with Mohave Mental Health Clinic (MMHC), Evercare and Southwest Behavioral Health (SWBH) and hosts as a NAZCARE regional training center. New Directions has integrated recovery support services with Next Steps Supportive Housing and Homes 4 Heroes (A homeless Veteran housing program). We continue to reduce stigma by partnering with the community. New Directions also hosts one of NACARE Regional Training Centers.

**NEW HORIZONS CENTER**

(928) 855-2366

2045 Moyo Dr., Lake Havasu City, AZ 86403

Vocational rehab. Also offers in-home visits to assist parents of infants ages 0-3 and in-home services for adults. Provides day program activities and transportation in the community for people with developmental disabilities. Sheltered living units for clients age 18 and older who have developmental disabilities. Clients are trained to live as independent adults in their own living quarters. Operates apartment program for adults with disabilities. Semi-independent apartment setting in the community. Trains adults with disabilities in employment skills and assists with employment in local business. Income-based fees.

**NORTHERN ARIZONA VA HEALTH CARE SYSTEM**

928-445-4860 x 6830 or 800-949-1005 x 6830

2668 Hualapai Mountain Road, Kingman, AZ 86401

Community Based Outpatient Clinic (CBOC)

HCHV (Health Care for Homeless Veterans) and HUD-VASH Programs

Nathan Rosato, LMW, HCHV Social Worker

Cell: 928-830-5598

Homes for Heroes: 5 beds, 6 properties, works with transitional and mental issues. Vets Transitional

House: can house up to 10 vets, Another property being purchased for female vets, one property can be set up for homeless family. They have 65 slots for Homeless Vets.

There is a 5-bed home in Kingman that serves Veterans. It is a residential treatment program for Veterans experiencing homelessness and need mental health and/or substance abuse treatment. Veterans must be enrolled in the Northern Arizona VA Health Care System. Veterans in the program are able to be in the program for up to 90 days maximum, with the goal of moving the Veteran into independent, permanent housing within 30-60 days. Veterans interested in the program must be willing to participate in daily case management and treatment services through the VA and with NAZCARE staff.

Washer/dryer on-site and a full kitchen where Veterans are able to prepare their own meals. The program purchases food for the Veterans, also.

While in the program, Veterans are required to save money (if they have a job or are receiving any kind of social security or other financial benefits) so that they can be self-sufficient upon exiting the program. Veterans who are unemployed but able to work will meet with the Employment Specialist to build/improve their resume, practice interviewing skills, connect with local employment resources, and complete applications and job interviews. Veterans who are unemployed but not able to work will be required to apply for social security/other benefits.

Transportation to medical, mental health, and other needed appointments is provided by the program. If the Veteran has a vehicle, there is space for the vehicle on-site so that the Veteran does not have to leave their vehicle behind.

Only service animals are allowed in the program.

Veterans in the program must be willing to submit to random or for-cause breathalyzer and urine screens. Veterans must agree not to use alcohol or illegal drugs while in the program. Veterans may not be eligible for the program if they are actively dependent or abusing alcohol or illegal substances.

The program is not able to admit registered sex offenders, Veterans with active warrants (in any state), or Veterans who need a higher level of medical/mental health care than the program is able to provide.

Veterans will be assigned to a specialized primary care team called H-PACT, which has been formed to address the specific needs of the homeless population. Health care will be provided both at the CBOC in Kingman and at the VA Hospital in Prescott.

If you have a Veteran who could utilize this program, please feel free to call or have them call me to schedule an intake/assessment appointment to determine if they are eligible for the program. Because I am frequently working in the field, walk-in appointments are not available at this time. After being screened for eligibility and assessed, Veterans will then complete the Nazcare intake process before being officially admitted into the program. If you have any questions, please feel free to contact me.

**Employment Specialist David G. Lavertue**

For VA-eligible veterans only

Office Phone: 928-718-7368

Cell Phone: 928-642-5080

[David.Lavertue@va.gov](mailto:David.Lavertue@va.gov)

**NORTHERN ARIZONA VETERANS RESOURCE CENTER**

Justin Chavez, Asst. Site Director 775-772-6717 (cell)

[jchavez@vietvets.org](mailto:jchavez@vietvets.org)

[www.vietvets.org](http://www.vietvets.org)

1491 Palma Rd, Suite 15, Bullhead City AZ

Kathy Tittle, Program Support Specialist, Mohave County

[www.vetsresource.org](http://www.vetsresource.org)

[navrc@vetsresource.org](mailto:navrc@vetsresource.org)

[ktittle@vetresource.org](mailto:ktittle@vetresource.org)

In Havasu Thursdays:

Andrew Witzel

928-201-9331

One of 13 Veterans Resource Centers of America (VRC) in the U.S. Nonprofit, partnering with Dept. of Veterans Affairs. Focus is on homelessness prevention and rapid re-housing.

Works with homeless and extremely low-income veterans in obtaining VA benefits and assistance in getting other public benefits as well as temporary financial assistance for rent payments, utility payments, security deposits, and moving costs.

- 104 Transitional Housing Beds for Homeless Veterans
- 40 (soon to be 80) Behavioral Health Beds
- Employment & Training Counseling
- Homeless Prevention & Rapid Rehousing for Veteran Families (SSVF)
- "Winning the Employment Game"
- Critical Time Intervention Case Management
- HUD/VASH Case Management
- True Resource Centers: Community Referrals & Engagement
- Vietnam Humanitarian Effort: Medical Center and Schools

Veterans Resource Centers of America provides comprehensive behavioral health treatment, transitional housing, employment and training services, intensive case management, small business development, integration into the DVA systems, as well as linkages to community services and advocacy at the local, state, and federal levels. Helps homeless vets transition to housing; also assists with cases in the Havasu Veterans Court.

### **ONE-STOP CAREER CENTER**

928-854-0350

228 London Bridge Road, Lake Havasu City, AZ 86403 (DES)

Part of the Mohave County Housing Authority

The Resource Room in the One-Stop Career Center is a career development center that offers:

- Lists of current job openings in the region
- Knowledgeable staff
- Career reference materials
- Computer, internet, printer, fax, copier and phone
- Career Research Center - in Kingman
- Workshops to help improve job skills
- Job Help Hub at the Bullhead City Library

### **PRIVATE ALTERNATIVE CARE**

928-453-8622

3046 Appaloosa Drive. Lake Havasu City, AZ 86406

Non-medical in-home care to elderly and disabled

### **ST. VINCENT DE PAUL**

928-680-2874

Food distributed Wed, Thurs, and Fri. 9:30 a.m. to 2 p.m. at 1841 W. Acoma, Lake Havasu City

Clothing available at:

1851 Commander Drive, Lake Havasu City - 928-453-3125

761 N. Lake Havasu Ave, Lake Havasu City – 928-453-1776

### **SALVATION ARMY**

(928) 680-3678

Capt. Bob Lueras 575-551-2091 Cell

Capt. Stephanie Lueras 602-621-3392 Cell

2049 Swanson Ave, Lake Havasu City, AZ 86403

Sack lunches available from 10 a.m. to noon

The Salvation Army has a small supply of emergency food and can supply two to three days' worth of non-perishable foods for those who may not qualify for a "food box" program at another agency, transient or stranded individuals or family, homeless individuals and families.

Personal Hygiene Kits-are available at The Salvation Army for those in need. Available items include shampoo, toothpaste, lotion, and occasionally disposable razors.

They also provides emergency assistance to people in need. Assistance includes transportation, rent payments, utility bill payments, medicine, clothing, household items, furniture, etc. Provides crisis counseling, financial counseling, and emergency senior support.

- Clothing
- Counseling
- Community Service
- Crisis Management
- Financial Aid
- Food
- Grief Support
- Housing

### **SALLY'S PLACE**

928-855-5320

Lake Havasu City

24/7 Crisis Line: 855-8877

An Interagency program.

- A Safe Place for female victims and children
- Support Groups
- Life Skills
- Helps access community resources
- Individualized Support

### **SENIORS HELPING SENIORS**

Dave and Eileen Devett

928-505-8755

<http://seniorcarelakehavasucity.com/>

[shs@seniorshelpinginaz.com](mailto:shs@seniorshelpinginaz.com)

Matching senior volunteers with seniors who need help. Volunteers help with transportation, meal preparation, light housekeeping, personal grooming and dressing, shopping, doctors' appointments, pet

care, overnight stays (24-hour care), mobility assistance, yard work, home maintenance and small repairs, and most importantly, companionship.

## **SOUTHWEST BEHAVIORAL HEALTH SERVICES**

Chaz Martinez, Director of Communications & Events, Bullhead office

Office: (928) 763-7776 x 314

Cell: (928) 310-1701

[www.sbhservices.org](http://www.sbhservices.org)<<http://www.sbhservices.org>>

[ChazM@SBHSERVICES.ORG](mailto:ChazM@SBHSERVICES.ORG)

[rhondaa@SBHSERVICES.ORG](mailto:rhondaa@SBHSERVICES.ORG)

Tara Lurz [taral@SBHSERVICES.ORG](mailto:taral@SBHSERVICES.ORG)

Vicki Miller [VickiM@SBHSERVICES.ORG](mailto:VickiM@SBHSERVICES.ORG)

Wendy Norris [WendyN@SBHSERVICES.ORG](mailto:WendyN@SBHSERVICES.ORG)

[chanelH@SBHSERVICES.ORG](mailto:chanelH@SBHSERVICES.ORG)

Provides many different services and programs to treat mental health problems, housing, addiction, etc.

**Our housing facilities provide the following services:** Affordable, supportive housing to individuals and families; supports include resources and assistance in obtaining greater independence through household management, volunteering, community activities, job search, and other needed assistance. Support services include assistance in maintaining health, obtaining or retaining income, and access to community resources to assist individuals to increase independence.

- Job Search
- Employment Availability
- Volunteer Opportunities
- Community Involvement
- Peer Supports

### **Outpatient Clinics:**

#### **Bullhead City**

2580 Highway 95, #119

Bullhead City, Arizona 86442

928-763-7776

#### **Kingman**

2215 Hualapai Mountain Rd., #H

Kingman, Arizona 86401

928-753-9387

#### **Lake Havasu City**

1845 McCulloch Boulevard, #B-1

Lake Havasu City, Arizona 86403

928-453-2661

### **Opiate Treatment Program:**

#### **Bullhead City**

809 Hancock Road, #1

Bullhead City, Arizona 86442

928-763-7111

## **SURVIVORS LHC**

714-722-7010

116 S. Lake Havasu Ave., Suite 103 (Time Realty Complex)

Lake Havasu City, AZ

[Survivorslhc@yahoo.com](mailto:Survivorslhc@yahoo.com)

Shannon Cook

Support group for survivors of suicide

Meets every Tuesday 6:30-8 p.m.

Time Realty Complex

## **VA HEALTH CARE SYSTEM**

### **Suicide Prevention Coordinator**

Call 24 hours/day, 7 days/week

Veterans Crisis Line: 1-800-273-TALK (8255)

### **CLINICS:**

#### **Lake Havasu City CBOC**

928-680-0090 / 1-800-949-1005, ext. 7300

2035 Mesquite, Suite D, Lake Havasu City, AZ 86403

#### **Kingman CBOC**

2668 Hualapai Mountain Road, Kingman, AZ 86401

928-445-4860 x 6830 / 800-949-1005 x 6830

Social Worker: Nate Rosato 928-830-5598

## **VA MENTAL HEALTH/COUNSELING**

If you are in crisis, call 911, go to your nearest Emergency Room, or call 1-800-273-8255 (TALK) (Spanish/Español 1-888-628-9454).

NOTE: Veterans, press "1" after you call -- or Veterans can chat live with a crisis counselor at any time of day or night.

Because the National Center for PTSD has emerged as the world's expert on PTSD, people ask if the Center provides direct treatment services. The National Center for PTSD does not provide direct clinical care or individual referrals. We do provide links and information to help you locate mental health services in your area. <http://www.ptsd.va.gov/public/where-to-get-help.asp>

### **Locate a mental health care provider**

- [VA Facility Locator](#): Each VA medical center and many VA clinics have PTSD specialists.
- You can also find a [VA PTSD Program](#) or a [Vet Center](#) near you.
- Or call the 24/7 Veteran Combat Call Center to talk to another combat Veteran: 1-877-927-8387 (WAR-VETS).
- [DoD Outreach Center for Psychological Health and Traumatic Brain Injury](#): Service Members, Veterans, and families can contact 1-866-966-1020 or [resources@dcoeoutreach.org](mailto:resources@dcoeoutreach.org).
- [Military OneSource](#): Service Members, Veterans, and families can call 24/7 to speak to a master's level consultant. Toll-free (in the US): 800-342-9647;(outside the US): (country access code) 800-



342-9647 (dial all 11 numbers); International: 800-464-8107.

- [Mental Health Services Locator \(SAMHSA\)](#): Resources and locations for the general public as well as Veterans. 1-800-662-4357.
- [Substance Abuse Treatment Locator \(SAMHSA\)](#): Find services for the general public as well as Veterans. 1-800-662-4357.

### **VET CENTER, LAKE HAVASU**

1720 Mesquite Ave., Ste. 101, LHC AZ 86403

Office Manager Brandon Karstadt

928-499-5083 Cell

Joe Little, MSW, Team Leader [Joseph.Little@va.gov](mailto:Joseph.Little@va.gov)

928-505-0394

Crisis: 800-273-8255 (Press 1)

Combat call center: 877-927-8387

AA meetings Thursdays 5:30 – 6:30 p.m.

Apply for VA benefits, health care, employment center, job training, apply for VA Home Loan Certificate of Eligibility, check on Compensation & Pension Status, education benefits.

Apply for e-benefits, health care, prescriptions, My HealtheVet. vocational rehabilitation and employment. Serving women and homeless veterans.

The Work Study Student Program is authorized by Congress to assist veterans utilizing the GI bill. or a Student to be able to become a Work Study Student they must be receiving benefits under one of the following education programs:

- a. Title 38, U.S.C., Chapter 30: The Montgomery GI Bill
- b. Title 38, U.S.C., Chapter 31: Vocation Rehabilitation
- c. Title 38, U.S.C., Chapter 32: The Post-Vietnam Era Veterans' Educational Assistance Program
- d. Title 38, U.S.C., Chapter 33: The Post-9/11 GI Bill
- e. Title 38, U.S.C., Chapter 35: Dependents' Educational Assistance Program
- f. Title 10, U.S.C., Chapter 1606: The Montgomery GI Bill – Selected Reserve
- g. Title 10, U.S.C., Chapter 1607: The Reserve Educational Assistance Program

The Student must be enrolled in and pursuing an approved college degree, vocational or professional program of education at a rate of 3/4 time or greater.

### **VETERANS AIRLIFT COMMAND**

952-582-2911

5775 Wayzata Boulevard, Suite 700, St. Louis Park, MN 55416

VAC provides free air transportation to post 9/11 combat wounded and their families for medical and other compassionate purposes through a national network of volunteer aircraft owners and pilots.

<http://www.veteransairlift.org/>

Veterans Airlift Command

### **VETERANS ANGELS INC.**

888-319-1117

10170 W Tropicana Ave, #156-440, Las Vegas, NV 89147-8465

<http://www.vetangels.org/>

Veterans Angels, Inc. is a 501(c)(3) public charity Their mission is to provide senior veterans and their

families information and support in applying for the VA benefit to help with the cost of care. There is no charge for their service. An accredited claims agent is the advocate with the VA throughout the process.

Eligibility: Must meet ALL of the following:

The deceased veteran was discharged from service under other than dishonorable conditions.  
The deceased veteran served at least 90 days of active military service "1" day of which was during a war time period.

If the veteran entered active duty after September 7, 1980, generally he or she must have served at least 24 months or the full period for which called or ordered to active duty.

Surviving spouse or unmarried child of the deceased veteran.

Countable income is below a yearly limit set by law.

Veterans Angels also assist with the Social Security Aid and Attendance Benefit.

### **VETERANS THRIFT**

2009 Acoma Blvd W, Lake Havasu City (household goods)

1010 Empire Dr, Lake Havasu City (furniture)

928-680 4357

Jack Kemp runs a thrift store to benefit veterans. Proceeds from the sale of donated items go to Fisher House, Iraq and Afghanistan Veterans of America, and other groups that help veterans. Any veteran in need of furniture or clothing may choose what he or she needs, free of charge, if it is in stock at the time. Furniture store is at 1010 Empire Dr, Lake Havasu City. They have power chairs, wheelchairs, and walkers to lend out to veterans.

### **VETERANS UNITED ARIZONA**

Lake Havasu, AZ

Frankie Lyons, President

928-230-5428 [dogdaze98@yahoo.com](mailto:dogdaze98@yahoo.com)

Assists homeless and at-risk veterans in Havasu. Provides transportation to medical and other appointments. Networks with other veterans organizations to locate and coordinate services veterans may need.

### **VFW POST 9401**

266 London Bridge Road, Lake Havasu City, AZ 86403

Joan McDermott 928-230-4931 [mcdermott.joan@gmail.com](mailto:mcdermott.joan@gmail.com)

Provides assistance to veterans in need. Service Officer available.

### **VIETNAM VETERANS OF AMERICA, CHAPTER 975 MOHAVE COUNTY**

P.O. Box 184, Kingman, Arizona 86402

928-377-1101

[975.president@vva975.org](mailto:975.president@vva975.org)

Provides assistance to veterans in need. Service Officer available.

Provides funds for veterans in all cities in Mohave County for utilities, rent, gas, etc, based on need and availability of funds.

**Veterans Service Office** in Golden Valley, staffed by VVA service officers who are VA trained and certified.

4225 Highway 68 Suite "G", Golden Valley, AZ. 86413-8116

Hours: Wednesdays and Fridays 10 a.m. to 3 p.m.

Lead Service Officer: Dave Clark 928-377-1101, [daveclark@vva975.org](mailto:daveclark@vva975.org)

Counseling: Chaplain Sisto Sandoval 928-240-3516

**WACOG:**

232 London Bridge Road, Lake Havasu, AZ 86403

928-680-7978

The Western Arizona Council of Governments (WACOG) was founded in 1971 and is a governmental non-profit that is dedicated to serving its local jurisdictions, income challenged households, and vulnerable populations in Yuma, La Paz, and Mohave Counties. WACOG works on a broad range of issues and programs including: the Community Development Block Grant (CDBG), Community Services Block Grant (CSBG), Head Start, Health, Low-Income Home Energy Assistance (LIHEAP), Nutrition, Services for Older Americans, Social Service Block Grant (SSBG), Transit and Transportation, Tax and Income Policies, Weatherization Assistance, and Welfare Reform.

WACOG has a mission to provide a safety net of services to the community. These programs are designed to prevent homelessness, maintain independent living and providing the foundation for development of self-sufficient, healthy, caring and productive children and families. The services are designed to land a "helping hand" to residents in times of crisis or need. In order to qualify for these services four basic requirements must be met:

1. Must be in a crisis situation
2. Must meet income guidelines
3. Proof of US Citizenship/Legal residency
4. Have a Social Security Card

**WACOG Mohave County Programs:**

**Rent/Mortgage Assistance program-** assists households that are suddenly facing a short-term housing crisis. Assistance can be provided for those that are homeless or facing homelessness due to eviction or mortgage foreclosure. Call 855-433-4989 only on the 2nd Monday of each month between 8 a.m. and 12 p.m.

**Utility Assistance program-** assists eligible households that are in need of temporary assistance with their utility bills. Call 855-433-4989 only on the first business day of each month from 8 a.m. to noon and 1 p.m. to 5 p.m.

**Case Management program-** aids clients in becoming economically self-sufficient. Case managers play an advocacy role and assist clients in seeking employment, finding adequate housing and overcoming obstacles to independence and self-sufficiency. Call 928-753-6247 during normal business hours

**Telephone Assistance Discount program-** provides clients with a monthly discount on their basic line charge when there is a medical need in the home. Call 928-782-1886 during normal business hours.

**Home Energy/Housing programs:**

**Weatherization** program is designed to assist eligible homeowners in reducing residential energy consumption. Call 928-753-6247 during normal business hours. They will replace old water heaters with energy-efficient ones for qualifying low-income persons.

**Owner-Occupied Housing Rehabilitation** program assists existing, eligible homeowners whose primary residence is severely deteriorated and requires extensive repairs, rehabilitation or

reconstruction. Call 928-753-6247 during normal business hours

**Hand Up Program-Financial Literacy and Housing Counseling** provides counseling in the area of Mortgage Delinquency/default Resolution, Financial management and many other programs available to at risk home owners. Call Joyce Lucero at 928-753-1058 during normal business hours for additional information. Counseling is free of charge.

**Other Assistance:** Assist with questions about Medicare benefits, AHCCS, Medicaid, supplement insurance and HMOs; caregiver support 888-737-7494.

Contact the Mohave County WACOG office located at 208 N 4th St, Kingman, AZ 86401 or call 928-753-6247 during normal business hours.

Cat Trobaugh  
208 N. 4th St., Kingman, AZ  
928-377-4694  
[catt@wacog.com](mailto:catt@wacog.com)  
[www.azlinks.gov](http://www.azlinks.gov) for resources

**WESTCARE ARIZONA SAFEHOUSE**  
P.O. Box 20205, Bullhead City, AZ 86439  
928-763-1945  
928-763-7233 24-hour crisis line  
Safe house for victims of domestic violence.

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## **MISCELLANEOUS:**

**NATIONAL RESOURCE DIRECTORY**  
Depts of Defense, Labor, and Veterans Affairs  
[www.nationalresourcedirectory.gov](http://www.nationalresourcedirectory.gov)

For wounded, ill, and injured servicemembers:

- Benefits & Compensation
- Education & Training
- Employment
- Family & Caregiver Support
- Health
- Homeless Assistance
- Housing
- Transportation & Travel
- Other Services & Resources

## **SOCIAL SECURITY BENEFIT FOR VETERANS**

There is a special provision of the Social Security law that Veterans may benefit from. Veterans may have earned entitlements for Active Duty service between January 1, 1957 and December 31, 2001.

Basically, veterans are entitled to an additional \$300 credit toward their Social Security earnings for

every three months they were on Active Duty between January 1, 1957 and December 31, 2001 up to a maximum of \$1,200.00 per year of Active Duty service. This special provision of the Social Security law is above and beyond the military Basic Pay which was recorded on W-2s for each year of Active Duty.

The DD-214 discharge document is used by the Social Security Administration to credit this special provision toward Social Security earnings.

However, you must take your dd-214 to your local social security office and request this additional credit toward your social security earnings.

Another benefit is the **Aid and Attendance Benefit**, which provides payment to caregivers of veterans. Veterans and survivors who are eligible for a VA pension and require the aid and attendance of another person, or are housebound, may be eligible for additional monetary payment. These benefits are paid in addition to monthly pension, and they are not paid without eligibility to Pension.

Since Aid and Attendance and Housebound allowances increase the pension amount, people who are not eligible for a basic pension due to excessive income may be eligible for pension at these increased rates. A Veteran or surviving spouse may not receive Aid and Attendance benefits and Housebound benefits at the same time.

Veterans Angels can assist with the Aid and Attendance Benefit [www.vetangels.org](http://www.vetangels.org), 888-319-1117.

#### **VETERANS STAND DOWN:**

The Jerry Ambrose Veterans Council of Mohave County  
President: Pat Farrell 827-753-5239, [president@javc.org](mailto:president@javc.org)  
<http://www.javc.org/>

JAVC hosts an annual StandDown for homeless and at-risk veterans every February or March in Bullhead City. It serves veterans in all of Mohave County, and transportation is provided to take veterans from other cities to Bullhead. The following services are provided:

- Housing Assistance
- Homeless Resources
- Employment
- VA Benefits
- VA Enrollment
- VA Medical
- VA Mental Health
- Legal Assistance
- Family Services
- Dental & Eye Care Supplies
- Motor Vehicle Division
- Military Records
- Voter Registration
- Counseling
- Support Groups
- Child Support
- Family Assistance
- Social Security
- Pet Supplies
- Veterinary Care
- Showers
- Haircuts
- Clothing
- Hygiene Supplies
- Food
- County Recorder
- Spiritual Care
- AZ Food Handlers Training/Certification

## YOUTH RESOURCES

### **AMERICAN LEGION POST 81 AUXILIARY**

181 Paseo Del Sol, Lake Havasu City, AZ 86403

Jill Racheal, President – 928-412-7549

[jsricheal@npgcable.com](mailto:jsricheal@npgcable.com)

Provides food, clothing, and other assistance for children of veterans.

### **BIG BROTHERS, BIG SISTERS**

1940 Mesquite Ave., Lake Havasu City, AZ

(928) 453-5800

An Interagency program that uses volunteers to mentor children and provide a positive influence in the children's lives. Big Brothers and Big Sisters are, foremost, friends to children: They share everyday activities—exploring new horizons, and experiencing the joy that simple moments of friendship can bring. Within those little moments lie the big magic that a Big Brother or Big Sister brings to the life of a young person.

### **CIVIL AIR PATROL (CAP)**

London Bridge Composite Squadron 501

P.O. Box 1304, Lake Havasu City, AZ 86405-1304

Lake Havasu City Municipal Airport

5600 Highway 95 N, Lake Havasu City, AZ 86404

[azwgsq501@gmail.com](mailto:azwgsq501@gmail.com)

<http://capsq501.com/> / <https://www.facebook.com/caplhc>

Flight Commander Rey De Leon

CAP is the official auxiliary of the USAF. It has 61,000 members, 550 aircraft, and 1,000 vehicles and participates in Homeland Security, disaster relief, and drug interdiction activities at the request of federal, state, and local agencies. CAP has three missions: Emergency Services, Cadet Program and Aerospace Education.

Cadets participate in weekly squadron meetings and at occasional weekend special activities such as operational exercises, equipment / facilities maintenance, fixed wing / glider orientation flights and fund raisers. Due to the involved (yet rewarding) nature of the Cadet program, prospective cadet members shall attend 3 meetings as observers before deciding to join. This is done to ensure that they are willing to act in response to the training that we offer. The desired affect is this will enable them to deliver the high standards of discipline, dress, teamwork and the leadership skills. Cadets are required to maintain currency in Safety education and progress satisfactorily in the Cadet Program by working to earn promotions as they master each leadership concept.

Qualified pilots joining as senior members can become CAP pilots and fly for free on missions, operational exercises and when giving orientation flights to cadets. Other volunteers are required as airborne mission observers / scanners and in support roles on the ground in the Mission Base Incident Command Post at Lake Havasu City Municipal Airport. Flight crew who demonstrate a superior level of performance and who are willing to deploy within the USA for 3 x 10-day periods a year may volunteer to utilize high-technology equipment and participate in USAF operational training exercises.

### **COLORADO RIVER REGION YOUTH SHELTER**

9575 Evans Lane Bullhead City, AZ 86440

928-768-1500

Emergency shelter serving youth ages 18 and under. Homeless/runaway youth, crisis intervention,

family conflict resolution, mediation, delinquency prevention & education encouragement.

## **INTERAGENCY**

1940 Mesquite Ave, Lake Havasu City, AZ 86403

928-453-5800

- **Fatherhood Now**

A free program offered to fathers or father role models with children ages birth through 5 years. Participants will be given an opportunity to have 12 in-home sessions and learn new information to add to their parenting tool box. Fatherhood Now Focuses on characteristics every father needs and the important role they have in the lives of their children.

- **Student Assistance Program (SAP)**

Support groups for children and youth in grades K-12 are held at the schools, providing students with a safe place to express their needs, feelings, thoughts and concerns. Objectives of the program include assistance in building self-esteem, confidence, and positive communication skills. Two trained facilitators (one from the school where the group is held plus a community volunteer) lead the group toward positive outcomes. SAP promotes and encourages a healthy lifestyle and helps students see how their behavior affects not only themselves but also those around them.

The Student Assistance Program provides groups for pregnant teens, as well as children of divorced parents; those new to Lake Havasu City; those experiencing grief; those retained in school levels; and children who feel they need assistance with personal growth, relationships and family issues.

- **Successful Parenting**

Classes are designed to help parents strengthen their relationship with their children. Participants will learn about developmentally appropriate behavior, how to communicate effectively with their child/children and how to use positive discipline rather than punishment. Classes are one night a week for six weeks. Classes are available for parents with children ages 0-5, and school age 5 and up. Free Children's Program is provided.

- **Community Youth Theater Group**

Students ages 15 to 18 address problems that often lead to violent and other anti-social behavior among teenagers. The group creates interactive mini-plays that heighten awareness about relationship violence and other difficult issues teenagers face.

## **LAKE HAVASU CITY RECREATION DEPARTMENT**

LHC Aquatic and Recreation

100 Park Avenue, Lake Havasu City, AZ 86403

928-453-8686

[parksmail@lhcaz.gov](mailto:parksmail@lhcaz.gov)

- **After School Program**

The After School Program is designed for children in K-6th grade. Participants enjoy group activities that are conducted in a supervised, structured manner. The After School Program is held in the gyms of the Lake Havasu Unified School District's elementary schools. Times are Monday-Wednesday and Friday from 2:30-6 p.m. and Thursday from 1-5:30 p.m. Homework time, crafts, sports, fishing program, snorkeling, kayaking, as well as indoor and outdoor activities.

- **Wee Play in the Park**

Wee Play in the Park is an outdoor social and educational fun opportunity for preschool ages 2-5 years. Activities designed to increase movement and motor skill ability. Parent must be present to assist with their child(ren) on site. Each session consists of 8 one-hour classes. Registration fee is \$20 per session; per participant and each session is limited to 12 participants. Program held at Rotary Park.

- **Youth Flag Football and Cheer**

Program is for boys and girls in 1st-6th grades. Games played on Saturdays October through November. Cost is \$50 per participant.

- **Tennis**

Sessions teach the fundamentals of tennis to children from 5 years to high school age. Participants need to bring a tennis racket and wear tennis shoes to each class. Classes are held at the Lake Havasu High School Tennis Courts. Cost is \$80 per participant; per session.

## **LAKE HAVASU HOCKEY LEAGUE**

928-727-7825

Facebook: [www.facebook.com/havasudustdevilshockey](http://www.facebook.com/havasudustdevilshockey)

Located at Rotary Rink in SARA Park, the Lake Havasu Hockey League is an inline hockey organization that competes in the IHAAZ tournament series. The LHHL, in cooperation with the city of Lake Havasu, Dub Campbell, and the Rotary Clubs of Havasu, offers a state of the art outdoor inline hockey facility. LHHL offers instruction for all ages and experience levels. Both recreational and travel teams in the youth level. Current travel teams include the 8 and under, 10 and under, 12 and under, and the 14 and under teams.

## **ONE-STOP CAREER CENTER**

928-854-0350

228 London Bridge Road, Lake Havasu City, AZ 86403 (DES building)

### **Youth Programs:**

- Coalition Youth Team (COYOTE)
- Work Experience (WEX) and Work Readiness
- Basic Education/GED Preparation
- Work Keys; TABE and other assessments

## **YOUNG MARINES**

<http://www.lakehavasacityyoungmarines.org/>

Young Marines is a Lake Havasu City Marine Corps League Det. 757 program.

Unit Commander Rod Determan [unitcommander@lakehavasacityyoungmarines.org](mailto:unitcommander@lakehavasacityyoungmarines.org) 612-207-5308.

Open to boys and girls from age 8 through completion of high school, up to 20 years of age. Recruit registrations are held in October of every year. First-time fee is \$50.

Leadership qualities are made through hard work and skill building, and Young Marines teach discipline, integrity and the ability to work as a team. The Young Marines are taught the importance of teamwork, a cooperative effort on the part of a group of persons acting together as a team or in the interests of a common cause. Young Marines participate in patriotic and other events in the community. They have their own Honor Guard and often present the Colors at events.



## U.S. GOVERNMENT BENEFITS FOR VETERANS

Appeals [http://www.warms.vba.va.gov/admin21/m21\\_1/mr/part1/ch05.doc](http://www.warms.vba.va.gov/admin21/m21_1/mr/part1/ch05.doc)  
Board of Veteran's Appeals <http://www.va.gov/vbs/bva/>  
CARES Commission <http://www.va.gov/vbs/bva/>  
CARES Draft National Plan <http://www1.va.gov/cares/page.cfm?pg=105>  
Center for Minority Veterans <http://www1.va.gov/centerforminorityveterans/>  
Center for Veterans Enterprise <http://www.vetbiz.gov/default2.htm>  
Center for Women Veterans <http://www1.va.gov/womenvet/>  
Clarification on the changes in VA healthcare for Gulf War Veterans  
<http://www.gulfwarvets.com/ubb/Forum1/HTML/000016.html>  
Classified Records - American Gulf War Veterans Assoc <http://www.gulfwarvets.com/ubb/Forum18/HTML/000011.html>  
Compensation for Disabilities Associated with the Gulf War Service [http://www.warms.vba.va.gov/admin21/m21\\_1/part6/ch07.doc](http://www.warms.vba.va.gov/admin21/m21_1/part6/ch07.doc)  
Compensation Rate Tables, 12-1-03 <http://www.vba.va.gov/bln/21/Rates/comp01.htm>  
Department of Veterans Affairs Home Page <http://www.va.gov/>  
Directory of Veterans Service Organizations <http://www1.va.gov/vso/index.cfm?template=view>  
Disability Examination Worksheets Index, Comp <http://www.vba.va.gov/bln/21/Benefits/exams/index.htm>  
Due Process [http://www.warms.vba.va.gov/admin21/m21\\_1/mr/part1/ch02.doc](http://www.warms.vba.va.gov/admin21/m21_1/mr/part1/ch02.doc)  
Duty to Assist [http://www.warms.vba.va.gov/admin21/m21\\_1/mr/part1/ch01.doc](http://www.warms.vba.va.gov/admin21/m21_1/mr/part1/ch01.doc)  
Electronic Code of Federal Regulations <http://www.gpoaccess.gov/ecfr/>  
Emergency, Non-emergency, and Fee Basis Care <http://www1.va.gov/opa/vadocs/fedben.pdf>  
Environmental Agents <http://www1.va.gov/environmentagents/>  
Environmental Agents M10 [http://www1.va.gov/vhapublications/ViewPublication.asp?pub\\_ID=1002](http://www1.va.gov/vhapublications/ViewPublication.asp?pub_ID=1002)  
Establishing Combat Veteran Eligibility [http://www1.va.gov/vhapublications/ViewPublication.asp?pub\\_ID=315](http://www1.va.gov/vhapublications/ViewPublication.asp?pub_ID=315)  
EVALUATION PROTOCOL FOR GULF WAR AND IRAQI FREEDOM VETERANS WITH POTENTIAL EXPOSURE TO DEPLETED URANIUM (DU) <http://www1.va.gov/gulfwar/docs/DUHandbook1303122304.DOC> and [http://www1.va.gov/vhapublications/ViewPublication.asp?pub\\_ID=1158](http://www1.va.gov/vhapublications/ViewPublication.asp?pub_ID=1158)  
See also,  
Depleted Uranium Fact Sheet <http://www1.va.gov/gulfwar/docs/DepletedUraniumFAQSheet.doc>  
EVALUATION PROTOCOL FOR NON-GULF WAR VETERANS WITH POTENTIAL EXPOSURE TO DEPLETED URANIUM (DU) <http://www1.va.gov/gulfwar/docs/DUHANDBOOKNONGW130340304.DOC>  
Fee Basis, PRIORITY FOR OUTPATIENT MEDICAL SERVICES AND INPATIENT HOSPITAL CARE [http://www1.va.gov/vhapublications/ViewPublication.asp?pub\\_ID=206](http://www1.va.gov/vhapublications/ViewPublication.asp?pub_ID=206)  
Federal Benefits for Veterans and Dependents 2005 <http://www1.va.gov/opa/vadocs/fedben.pdf>  
OR, [http://www1.va.gov/opa/vadocs/current\\_benefits.htm](http://www1.va.gov/opa/vadocs/current_benefits.htm)  
Forms and Records Request <http://www.va.gov/vaforms/>  
General Compensation Provisions [http://www.access.gpo.gov/uscode/title38/part\\_ii\\_chapter11\\_subchaptervi\\_.html](http://www.access.gpo.gov/uscode/title38/part_ii_chapter11_subchaptervi_.html)  
Geriatrics and Extended Care <http://www1.va.gov/geriatricsshg/>  
Guideline for Chronic Pain and Fatigue MUS-CPG [http://www.oqp.med.va.gov/cpg/cpgn/mus/mus\\_base.htm](http://www.oqp.med.va.gov/cpg/cpgn/mus/mus_base.htm)  
Guide to Gulf War Veteran's Health <http://www1.va.gov/gulfwar/docs/VHIGulfwar.pdf>  
Gulf War Subject Index <http://www1.va.gov/GulfWar/page.cfm?pg=7&template=main&letter=A>  
Gulf War Veteran's Illnesses Q&As <http://www1.va.gov/gulfwar/docs/GWIllnessesQandAsIB1041.pdf>  
Hearings [http://www.warms.vba.va.gov/admin21/m21\\_1/mr/part1/ch04.doc](http://www.warms.vba.va.gov/admin21/m21_1/mr/part1/ch04.doc)  
Homeless Veterans <http://www1.va.gov/homeless/>  
HSR&D Home <http://www.hsr.d.research.va.gov/>  
Index to Disability Examination Worksheets C&P exams <http://www.vba.va.gov/bln/21/benefits/exams/index.htm>  
Ionizing Radiation <http://www1.va.gov/irad/>  
Iraqi Freedom/Enduring Freedom Veterans VBA <http://www.vba.va.gov/EFIF/>  
M 10 for spouses and children [http://www1.va.gov/vhapublications/ViewPublication.asp?pub\\_ID=1007](http://www1.va.gov/vhapublications/ViewPublication.asp?pub_ID=1007)  
M10 Part III Change 1 [http://www1.va.gov/vhapublications/ViewPublication.asp?pub\\_ID=1008](http://www1.va.gov/vhapublications/ViewPublication.asp?pub_ID=1008)  
M21-1 Table of Contents [http://www.warms.vba.va.gov/M21\\_1.html](http://www.warms.vba.va.gov/M21_1.html)  
Mental Disorders, Schedule of Ratings [http://www.warms.vba.va.gov/regs/38CFR/BOOKC/PART4/S4\\_130.DOC](http://www.warms.vba.va.gov/regs/38CFR/BOOKC/PART4/S4_130.DOC)  
Mental Health Program Guidelines [http://www1.va.gov/vhapublications/ViewPublication.asp?pub\\_ID=1094](http://www1.va.gov/vhapublications/ViewPublication.asp?pub_ID=1094)  
Mental Illness Research, Education and Clinical Centers <http://www.mirecc.med.va.gov/>  
MS (Multiple Sclerosis) Centers of Excellence <http://www.va.gov/ms/about.asp>  
My Health e Vet <http://www.myhealth.va.gov/>  
NASDVA.COM National Association of State Directors <http://www.nasdva.com/>

National Center for Health Promotion and Disease Prevention <http://www.nchdpd.med.va.gov/postdeploymentlinks.asp>  
Neurological Conditions and Convulsive Disorders, Schedule of Ratings  
<http://www.warms.vba.va.gov/regs/38cfr/bookc/part4/s4%5F124a.doc>  
OMI (Office of Medical Inspector) <http://www.omi.cio.med.va.gov/>  
Online VA Form 10-10EZ <https://www.1010ez.med.va.gov/sec/vha/1010ez/>  
Parkinson's Disease and Related Neurodegenerative Disorders  
<http://www1.va.gov/resdev/funding/solicitations/docs/parkinsons.pdf> and,  
<http://www1.va.gov/padrecc/>  
Peacetime Disability Compensation [http://frwebgate.access.gpo.gov/cgi-bin/getdoc.cgi?dbname=browse\\_usc&docid=Cite:+38USC1131](http://frwebgate.access.gpo.gov/cgi-bin/getdoc.cgi?dbname=browse_usc&docid=Cite:+38USC1131)  
Pension for Non-Service-Connected Disability or Death  
[http://www.access.gpo.gov/uscode/title38/partii\\_chapter15\\_subchapteri.html](http://www.access.gpo.gov/uscode/title38/partii_chapter15_subchapteri.html)  
and, [http://www.access.gpo.gov/uscode/title38/partii\\_chapter15\\_subchapterii.html](http://www.access.gpo.gov/uscode/title38/partii_chapter15_subchapterii.html)  
and, [http://www.access.gpo.gov/uscode/title38/partii\\_chapter15\\_subchapteriii.html](http://www.access.gpo.gov/uscode/title38/partii_chapter15_subchapteriii.html)  
Persian Gulf Registry [http://www1.va.gov/vhapublications/ViewPublication.asp?pub\\_ID=1003](http://www1.va.gov/vhapublications/ViewPublication.asp?pub_ID=1003)  
**This program is now referred to as Gulf War Registry Program (to include Operation Iraqi Freedom) as of March 7, 2005:**[http://www1.va.gov/vhapublications/ViewPublication.asp?pub\\_ID=1232](http://www1.va.gov/vhapublications/ViewPublication.asp?pub_ID=1232)  
Persian Gulf Registry Referral Centers [http://www1.va.gov/vhapublications/ViewPublication.asp?pub\\_ID=1006](http://www1.va.gov/vhapublications/ViewPublication.asp?pub_ID=1006)  
Persian Gulf Veterans' Illnesses Research 1999, Annual Report To Congress  
[http://www1.va.gov/resdev/1999\\_Gulf\\_War\\_Veterans'\\_Illnesses\\_Appendices.doc](http://www1.va.gov/resdev/1999_Gulf_War_Veterans'_Illnesses_Appendices.doc)  
Persian Gulf Veterans' Illnesses Research 2002, Annual Report To Congress  
[http://www1.va.gov/resdev/prt/gulf\\_war\\_2002/GulfWarRpt02.pdf](http://www1.va.gov/resdev/prt/gulf_war_2002/GulfWarRpt02.pdf)  
Phase I PGR [http://www1.va.gov/vhapublications/ViewPublication.asp?pub\\_ID=1004](http://www1.va.gov/vhapublications/ViewPublication.asp?pub_ID=1004)  
Phase II PGR [http://www1.va.gov/vhapublications/ViewPublication.asp?pub\\_ID=1005](http://www1.va.gov/vhapublications/ViewPublication.asp?pub_ID=1005)  
Policy Manual Index <http://www.va.gov/publ/direc/eds/edsmps.htm>  
Power of Attorney [http://www.warms.vba.va.gov/admin21/m21\\_1/mr/part1/ch03.doc](http://www.warms.vba.va.gov/admin21/m21_1/mr/part1/ch03.doc)  
Project 112 (Including Project SHAD) <http://www1.va.gov/shad/>  
Prosthetics Eligibility [http://www1.va.gov/vhapublications/ViewPublication.asp?pub\\_ID=337](http://www1.va.gov/vhapublications/ViewPublication.asp?pub_ID=337)  
Public Health and Environmental Hazards Home Page <http://www.vethealth.cio.med.va.gov/>  
Public Health/SARS <http://www.publichealth.va.gov/SARS/>  
Publications Manuals <http://www1.va.gov/vhapublications/publications.cfm?Pub=4>  
Publications and Reports [http://www1.va.gov/resdev/prt/pubs\\_individual.cfm?webpage=gulf\\_war.htm](http://www1.va.gov/resdev/prt/pubs_individual.cfm?webpage=gulf_war.htm)  
Records Center and Vault Homepage <http://www.aac.va.gov/vault/default.html>  
Records Center and Vault Site Map <http://www.aac.va.gov/vault/sitemap.html>  
REQUEST FOR AND CONSENT TO RELEASE OF INFORMATION FROM CLAIMANT'S RECORDS  
<http://www.forms.va.gov/va/Internet/VARF/getformharness.asp?formName=3288-form.xft>  
Research Advisory Committee on Gulf War Veterans Illnesses April 11, 2002 [http://www1.va.gov/rac-gwvi/docs/Minutes\\_April112002.doc](http://www1.va.gov/rac-gwvi/docs/Minutes_April112002.doc)  
Research Advisory Committee on Gulf War Veterans Illnesses [http://www1.va.gov/rac-gwvi/docs/ReportandRecommendations\\_2004.pdf](http://www1.va.gov/rac-gwvi/docs/ReportandRecommendations_2004.pdf)  
Research and Development [http://www.appc1.va.gov/resdev/programs/all\\_programs.cfm](http://www.appc1.va.gov/resdev/programs/all_programs.cfm)  
Survivor's and Dependents' Educational Assistance [http://www.access.gpo.gov/uscode/title38/partiii\\_chapter35.html](http://www.access.gpo.gov/uscode/title38/partiii_chapter35.html)

## **Title 38**

### **Index**

#### **Parts 0-17**

[http://ecfr.gpoaccess.gov/cgi/t/text/textidx?sid=1b0c269b510d3157fbf8f8801bc9b3dc&c=ecfr&tpl=/ecfrbrowse/Title38/38cfrv1\\_02.tpl](http://ecfr.gpoaccess.gov/cgi/t/text/textidx?sid=1b0c269b510d3157fbf8f8801bc9b3dc&c=ecfr&tpl=/ecfrbrowse/Title38/38cfrv1_02.tpl)

#### **Part 18**

[http://ecfr.gpoaccess.gov/cgi/t/text/textidx?sid=1b0c269b510d3157fbf8f8801bc9b3dc&c=ecfr&tpl=/ecfrbrowse/Title38/38cfrv2\\_02.tpl](http://ecfr.gpoaccess.gov/cgi/t/text/textidx?sid=1b0c269b510d3157fbf8f8801bc9b3dc&c=ecfr&tpl=/ecfrbrowse/Title38/38cfrv2_02.tpl)

## **Title 38**

### **Part 3 Adjudication**

Subpart A "Pension, Compensation, and Dependency and Indemnity Compensation

[http://ecfr.gpoaccess.gov/cgi/t/text/textidx?c=ecfr&sid=1b0c269b510d3157fbf8f8801bc9b3dc&tpl=/ecfrbrowse/Title38/38cfr3\\_main\\_02.tpl](http://ecfr.gpoaccess.gov/cgi/t/text/textidx?c=ecfr&sid=1b0c269b510d3157fbf8f8801bc9b3dc&tpl=/ecfrbrowse/Title38/38cfr3_main_02.tpl)

## **Title 38**

### **Pensions, Bonuses & Veterans Relief**

(also see 3.317 Compensation for certain disabilities due to undiagnosed illnesses found here)

[http://ecfr.gpoaccess.gov/cgi/t/text/textidx?c=ecfr&sid=1b0c269b510d3157fbf8f8801bc9b3dc&tpl=/ecfrbrowse/Title38/38cfr3\\_main\\_02.tpl](http://ecfr.gpoaccess.gov/cgi/t/text/textidx?c=ecfr&sid=1b0c269b510d3157fbf8f8801bc9b3dc&tpl=/ecfrbrowse/Title38/38cfr3_main_02.tpl)

## **Title 38**

### **PART 4--SCHEDULE FOR RATING DISABILITIES**

#### **Subpart B--DISABILITY RATINGS**

target=\_blank>

[ab7641afd195c84a49a2067dbbcf95c0&rgn=div6&view=text&node=38:1.0.1.1.5.2&idno=38](http://www.ecfr.gov/cgi-bin/etd/cfr/title38/part4/subpartB/req:main?c=ecfr&sid=1b0c269b510d3157fbf8f8801bc9b3dc&rgn=div6&view=text&node=38:1.0.1.1.5.2&idno=38)

## **Title 38**

### **4.16 Total disability ratings for compensation based on unemployability of the individual. PART 4--SCHEDULE FOR RATING DISABILITIES**

Subpart A--General Policy in Rating <http://ecfr.gpoaccess.gov/cgi/t/text/textidx?c=ecfr&sid=1b0c269b510d3157fbf8f8801bc9b3dc&rgn=div8&view=text&node=38:1.0.1.1.5.1.96.11&idno=38>

U.S. Court of Appeals for Veterans Claims <http://www.vetapp.gov/>

VA Best Practice Manual for Posttraumatic Stress Disorder (PTSD)

<http://www.avapl.org/pub/PTSD%20Manual%20final%206.pdf>

VA Fact Sheet <http://www1.va.gov/opa/fact/gwfs.html>

VA Health Care Eligibility <http://www.va.gov/healtheligibility/home/hecmain.asp>

VA INSTITUTING GLOBAL ASSESSMENT OF FUNCTION (GAF) <http://www.avapl.org/gaf/gaf.html>

VA Life Insurance Handbook Chapter 3

<http://www.insurance.va.gov/inForceGliSite/GLIhandbook/glibookletch3.htm#310>

VA Loan Lending Limits and Jumbo Loans [http://valoans.com/va\\_facts\\_limits.cfm](http://valoans.com/va_facts_limits.cfm)

VA MS Research <http://www.va.gov/ms/about.asp>

VA National Hepatitis C Program <http://www.hepatitis.va.gov/>

VA Office of Research and Development <http://www1.va.gov/resdev/>

VA Trainee Pocket Card on Gulf War <http://www.va.gov/OAA/pocketcard/gulfwar.asp>

VA WMD EMSG <http://www1.va.gov/emshg/>

VA WRIISC-DC <http://www.va.gov/WRIISC-DC/>

VAOIG Hotline Telephone Number and Address <http://www.va.gov/oig/hotline/hotline3.htm>

Vet Center Eligibility - Readjustment Counseling Service <http://www.va.gov/rcs/Eligibility.htm>

Veterans Benefits Administration Main Web Page <http://www.vba.va.gov/>

Veterans Legal and Benefits Information <http://valaw.org/>

VHA Forms, Publications, Manuals <http://www1.va.gov/vhapublications/>

VHA Programs - Clinical Programs & Initiatives [http://www1.va.gov/health\\_benefits/page.cfm?pg=13](http://www1.va.gov/health_benefits/page.cfm?pg=13)

VHA Public Health Strategic Health Care Group Home Page <http://www.publichealth.va.gov/>

VHI Guide to Gulf War Veterans (tm) Health [http://www1.va.gov/vhi\\_ind\\_study/gulfwar/istudy/index.asp](http://www1.va.gov/vhi_ind_study/gulfwar/istudy/index.asp)

Vocational Rehabilitation <http://www.vba.va.gov/bln/vre/>

Vocational Rehabilitation Subsistence <http://www.vba.va.gov/bln/vre/InterSubsistencefy04.doc>

VONAPP online <http://vabenefits.vba.va.gov/vonapp/main.asp>

WARMS - 38 CFR Book C <http://www.warms.vba.va.gov/bookc.html>

Wartime Disability Compensation [http://frwebgate.access.gpo.gov/cgi-bin/getdoc.cgi?dbname=browse\\_usc&docid=Cite:+38USC1110](http://frwebgate.access.gpo.gov/cgi-bin/getdoc.cgi?dbname=browse_usc&docid=Cite:+38USC1110)

War-Related Illness and Injury Study Center - New Jersey <http://www.wri.med.va.gov/>

Welcome to the GI Bill Web Site <http://www.gibill.va.gov/>

**What VA Social Workers Do** <http://www1.va.gov/socialwork/page.cfm?pg=3>

WRIISC Patient Eligibility <http://www.illegion.org/va1.html>